



BG&G Training - Equality and Diversity Policy

BG&G Training and anyone who represents us is committed to treating everyone equally and for them to be able to work, train and be assessed in an environment free from the threat of discrimination, harassment, less favorable treatment or victimization either directly or indirectly on the grounds of their Race, nationality or ethnic origin; Gender, gender re-assignment, marital or family status; Disability; Sexual orientation; Age, Religion or religious beliefs or Political persuasion.

Everyone at BG&G has a responsibility to challenge discriminatory behaviour and promote equality of opportunity and will not tolerate unfair treatment whether intentional or unintentional, direct or indirect.

Complaints relating to issues of inequality

- Any complaint relating to inequality should be brought to the tutor/assessors attention as soon as reasonably practical and should be investigated and resolved as soon as possible.
- If a learner has a request for reasonable adjustments it should be declared on the course booking form, this is the learners' responsibility .A tutor will contact the learner upon receipt to discover what reasonable adjustments should be put in place..
- If a candidate requests reasonable adjustments on a course and at short notice BG&G will seek telephone advice whenever possible from the STA but cannot guarantee adjustments can be granted or put in place in time.
- Any learner who feels that the Centre has not resolved their issue has the right of appeal to the STA via their Appeals Policy
<https://www.safetytrainingawards.co.uk/policies/enquiries-and-appeals-policy/>

This policy will be reviewed form time to time for improvements as part of quality assurance requirements. This will ensure it stays fit for practice reflects the services we deliver to our customers and we provide for individual needs